



EVA Software Solutions



Case Study

Zoho Inventory Implementation for First Time US Pharmaceuticals (India) Pvt. Ltd.

1. Client Overview

First Time US Pharmaceuticals (India) Pvt. Ltd. is a pharmaceutical organization based in Navi Mumbai and serves as the India-based innovation and development engine of USpharma Ltd. The company combines scientific and regulatory expertise across complex generics, innovative formulations, formulation design, analytical research, regulatory strategy, and dossier preparation.

As part of its operational requirements, the organization implemented **Zoho Inventory Premium** to support its inventory management activities. **EVA Software Solutions** provided the Zoho Inventory implementation and training for the client team. The implementation covered **4 users** and focused on enabling the team to work with the inventory platform in a structured manner.

2. Business Challenges

The information provided identifies the need for Zoho Inventory implementation and user training; however, specific pre-implementation business challenges have not been documented.

Accordingly, the following points are limited to the supported project context rather than assumed operational problems:

- The organization required an inventory management platform.
- Inventory-related activities needed to be managed through the implemented system.
- Users required training on Zoho Inventory.
- The implementation needed to support the team's operational use of the Premium plan.
- A defined user environment was required for the 4 users covered under the implementation

3. Objectives

Based on the documented scope, the implementation objectives were to:

- Implement Zoho Inventory for the organization's inventory requirements.
- Establish a structured inventory-management environment.
- Enable the client team to use Zoho Inventory effectively.

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- Provide training on the relevant Zoho Inventory functionality.
- Support the 4 users included in the implementation.
- Facilitate practical adoption of the Premium-plan environment.
- Provide a digital platform for the inventory activities covered by the project.

4. Solution Implemented

EVA Software Solutions implemented **Zoho Inventory Premium** for First Time US Pharmaceuticals (India) Pvt. Ltd. The implementation provided the organization with a dedicated inventory-management platform aligned with the documented project requirement.

The engagement also included training on Zoho Inventory for the client team. With **4 users** covered under the Premium plan, the implementation combined system deployment with user enablement rather than focusing solely on application setup.

5. Key Features & Customization

Inventory Management

- Zoho Inventory Premium implementation.
- Structured inventory-management environment.
- Inventory process support within the implemented application.
- User access for the 4 users covered by the project.

User Enablement

- Zoho Inventory training.
- Practical orientation to the implemented application.
- Training for the relevant user group.
- Support for adoption of the Premium-plan environment.

6. Results & Benefits

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The documented implementation established a dedicated Zoho Inventory environment for First Time US Pharmaceuticals (India) Pvt. Ltd.

- A structured inventory-management platform was implemented.
- The Premium plan was deployed for **4 users**.
- Users received training on Zoho Inventory.
- The organization gained a defined system environment for the inventory processes covered by the project.

7. Conclusion

The Zoho Inventory implementation provided First Time US Pharmaceuticals (India) Pvt. Ltd. with a dedicated inventory-management platform under the Premium plan. The implementation was focused on the documented inventory requirement and was delivered with user training to support practical adoption.

With **4 users** included in the implementation, the project established a structured foundation for the organization's use of Zoho Inventory. Further workflows, integrations, or process improvements have not been stated in the available project information and therefore are not included in this document.

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